

**PLEASE USE BLOCK LETTERS.****Please forward this form complete with member signature to:**

Multiport PTY LTD  
PO Box N316,  
Grosvener Place, NSW 1220

Please direct any enquiries to us by phone on 1300 364 672 or by email to [help@multiport.com.au](mailto:help@multiport.com.au)

One of the features of our Administration and Reporting Service is client online reporting. For the protection of your privacy, the following terms & conditions of use are provided by Multiport Pty Ltd ('we'). In applying for a Password and UserID for the website, you will be agreeing to be bound by the following terms & conditions of use. Please ensure you have read and understood these before you sign the form below.

**1 - SECURITY**

As a user of the website, you may nominate your own UserID and Password. To maintain security you must keep your UserID and Password confidential and store them separately at all times. You must not disclose your UserID or Password to any other person or circulate or reveal any confidential information regarding it. Access to the Website is only available to you whilst you hold a current UserID and Password. Once access is granted, all actions will be deemed to be made by you or made with your authority.

If you feel that your UserID or Password have been compromised, lost or misplaced, please contact us immediately by telephone on (02) 9230 0177, fax (02) 9230 0188 or email [help@multiport.com.au](mailto:help@multiport.com.au). You may cancel your registration with us at any time in writing.

**2 - INDEMNITY**

You agree to indemnify us, and all other users of [www.multiport.com.au](http://www.multiport.com.au) against any claim, loss, cost, damage, action or expense which we or any other user may experience arising from your unlawful, negligent or wrongful use of the website, your failure to keep your UserID or Password confidential, the use of [www.multiport.com.au](http://www.multiport.com.au) by any other person on your behalf, the use of your Password by any other person, the unauthorised use or circulation of information not in the public domain accessed and available to you through your access to [www.multiport.com.au](http://www.multiport.com.au)

**3 - LIABILITY OF MULTIPOINT PTY LTD ACN 097 695 988**

The website allows you access to information regarding your portfolio and it also provides reports and information including (but not limited to) current portfolio details, investment comparisons, bank statements and asset allocation. We will take all reasonable steps to ensure the information provided on [www.multiport.com.au](http://www.multiport.com.au) is accurate, current and complete. We will not be liable for any loss or damage resulting from:

- i) any omission, error or inaccuracy in information provided to us, including information provided by third parties;
- ii) any unauthorised access to information on [www.multiport.com.au](http://www.multiport.com.au) (including your portfolio details); and
- iii) any unavailability of [www.multiport.com.au](http://www.multiport.com.au) or the failure of any function to perform in whole, or in part, on the website.

We will use our best efforts to provide access to [www.multiport.com.au](http://www.multiport.com.au) on a 24-hour basis. However, there may be interruptions to the site to facilitate maintenance or other reasons. We will not be liable for interruptions to [www.multiport.com.au](http://www.multiport.com.au)

**4 - CHANGES TO THE WEBSITE**

We reserve the right to change, remove or add to the information provided on the website, and to also limit access or cease providing information or certain information on the website.

**5 - CHANGE OF CONDITIONS**

We reserve the right to change these terms and conditions of use at any time without notice to you.

**6 - FEES**

Fees may be charged in relation to the access and use of the website. We will provide you with 30 days prior written notice and details of any fees before they are introduced or changed, however, it is not intended that fees will be charged.

**7 - DENIAL OF ACCESS**

we reserve the right to deny access to the website and/or particular portfolio details including where:

- i) you fail to keep your UserID or Password secure; and
- ii) in our opinion, there are concerns regarding security or unauthorised access.

We have discretion to terminate access to the services and any information on this website and to terminate your UserID or Password without notice.

## 8 - INTERNET ACCESS

We have put in place specific security systems on the website, but we are unable to guarantee that in all circumstances that the site or the information contained on the site will not be subject to unauthorised access. We will not be liable for any loss, damage, claims, expenses arising from the unauthorised access to the site or information (including client records) retained on the site.

## 9 - TRANSACTIONS

Any transactions involving the movement of funds (for example: switches or withdrawals) will be processed in line with our current documentation relating to your investments.

## 10 - INFORMATION FROM OTHER PROVIDERS

We use third party providers to provide investor information for the website. This information has not been prepared to take into account individual investment needs and objectives and therefore are not intended to be, and should not be relied upon for the purpose of making investment decisions. You should consult your financial adviser before making any investment decisions.

## 11 - OWNERSHIP

We publish the website [www.multiport.com.au](http://www.multiport.com.au). All information contained within the website is the copyright of Multiport Pty Ltd. You may not modify, tamper or alter the website, or the information contained on the site in any way. There are a number of registered trademarks, logos and symbols on this website which are either owned by Multiport Pty Ltd, or used with the permission of the trademark owners. You may not download, reproduce, transfer, publish, alter or use any such logos, symbols or trademarks for any purpose.

## PRIVACY POLICY

We are collecting your information to provide services you have requested. Some information is required under laws relating to these services. If your information is sensitive (eg health information), we will use it only for the purpose for which it was provided. We may use non-sensitive information for related purposes, such as maintaining our relationship with you. If you authorise us, or if legally required, we may share your information with external parties such as your banking service, your financial adviser, your accountant and government bodies. For our Privacy Policy, visit our website [www.multiport.com.au](http://www.multiport.com.au). To view or correct any information please contact us.

**Please advise your nominated UserID and Password below:**

Portfolio name

UserID

Password

(Please note that the UserID and Password cannot be the same and must be either all alpha, all numeric or alphanumeric and at least 5 characters long but no more than 12 characters long.)

I hereby agree to the above website access terms & conditions:

Client Name

Member signature

Date

Address  
Level 10,  
50 Bridge Street  
Sydney NSW 2000

Postal address  
PO Box N316,  
Grosvenor Place  
NSW 1220

Telephone 1300 364 672  
Facsimile 02 9257 5399  
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Website [multiport.com.au](http://multiport.com.au)

